

Monitoring NSREC: Stakeholder Survey I & Project Team Feedback Forum I

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Survey Introduction

- Invitations: All attendees who confirmed in advance
- Response rate: 41/71 (58%)
- Sections
 - Administration
 - Feedback on Scenario Session
 - Feedback on Summary Document
 - Feedback on Outcomes
 - Feedback on Process
- 98% attended the scenario workshop
- Respondents who did not attend only provided feedback on the process

Feedback on Scenario Session

- Objectives met?
 - Completely met – 32.5%
 - Partially met – 50%
 - Somewhat met – 17.5%
 - Not met – 0%
- Satisfied your contribution was integrated in a meaningful way?
 - 1 = Completely dissatisfied
 - 5 = Completely satisfied
 - Average = 3.6 ± 0.9

Feedback on Summary Document

- 22.5% had not read the document
- An accurate reflection?
 - 1 = Completely inaccurate
 - 5 = Completely accurate
 - Average = 3.8 ± 0.8

Feedback on Outcomes

- A sufficiently diverse range of options?
Yes = 92.5%
- Advantages, disadvantages, enablers and blockers captured?
Yes = 72.5%

Feedback on Process

- Trust in Dalhousie to run a fair and objective process?
1 = No trust
5 = Total trust
Average = 3.9 ± 1.1
- Trust in Government to respond effectively?
1 = No trust
5 = Total trust
Average = 2.9 ± 1.0
- Willingness to continue?
1 = Not willing
5 = Completely
Average = 4.5 ± 0.7

Discussion 1

- Which results demonstrate a need for action?
- What can be done to improve these results?

#	Feedback on:	Questions	Results
1	Scenario Session	Objectives met?	Completely– 32.5% Partially– 50% Somewhat– 17.5% Not– 0%
2		Contribution integrated in a meaningful way?	3.6
3	Summary Document	An accurate reflection?	3.8
4	Outcomes	A diverse range of options?	Yes = 92.5%
5		Advantages, disadvantages, enablers + blockers captured?	Yes = 72.5%
6	Process	Trust in Dalhousie?	3.9
7		Trust in Government?	2.9
8		Willingness to continue?	4.5

Recommendations

- Of 41 responses:
 - 19 were recommendations;
 - 1 was criticism;
 - 3 were praise; and
 - 19 did not respond.
- Recommendations were summarized and organized
- (#) – indicates repeated comment

Recommendations

1. On objectives

- Widened the objective to a 'working' long term vision for the province
- Focus on energy not just electricity
- Do not limit discussion on alternative market structures

Discussion 2

- Is broadening the objectives an option?
- Is so, how should we broaden?
- If not, how should we respond?

Recommendations

2. On the workshop

- Improve group discussions by:
 - Limiting the size of groups;
 - Limiting the noise from other group (2);
 - Providing more time;
 - Preventing domination from individuals; and
 - Limiting participation to those with more knowledge of previous work
- Capture the information better; perhaps an official recorder

Discussion 3

- Are there actions that can be taken to improve discussions or better capture information?

Recommendations

3. On outcomes

- Remove first two scenarios – they are unrealistic
- Examine the social implications more closely
- Examine the economic implications more closely (5)
- Address technical issues (3)
- Have qualified experts provide the input data for decision making, provide focus and/or facilitate direction (4)
- Integrate with NSPI Integrated Resource Plan
- Increase the focus on the procurement process (2)
- Move beyond old economic and administrative models and attitudes to arrive at what is best for Nova Scotians

Discussion 4

- Are there any recommendations that will be addressed by the future phases of the process?
- Are there actions that can be taken to address the remaining concerns?

Recommendations

4. On process

Transparency

- Identify members of the project team, their background and perspective
- Update website with all submissions
- Include a list of participants on the website
- Let the participants choose the scenarios

Representation

- Integrate and properly consult Mi'kmaq
- Have better representation from the average Nova Scotia electricity consumer

Organization

- Ensure all stakeholders have received the correct information

Discussion 5

- Are there any recommendations that will be addressed by the future phases of the process?
- Are there actions that can be taken to address the remaining concerns?

Comments

Criticism

- “It is doubtful this process will result in any meaningful cost-benefit analysis and/or socio-economic impact assessment of any of the alternatives. It's obvious what the intent is.”

Praise

- “Overall I think it's been very well done”
- “Continue to keep this as transparent as possible. Thanks.”
- “I was amazed how smoothly the day went, and the amount of work/progress that was made. Wonderful experience, very well delivered.”