

Monitoring NSREC: Stakeholder Survey II & Project Team Feedback Forum II

November 12th, 2009
Genna Woolston

Survey Introduction

- Response rate: 60/95(63%)
- 47% attended both sessions– 53 % attend only Oct 19th

Feedback on Consultation

- Objectives met?

	Sep (%)	Oct (%)
Completely met	32.5	15
Partially met	50	54
Somewhat met	17.5	24
Not met	0	7

- Satisfied your contribution was integrated in a meaningful way?

1 = Completely dissatisfied

5 = Completely satisfied

Average = 3.6 ± 0.9 → 3.4 ± 1.0

- Conducive table dynamics?

1 = Not conducive

5 = Completely conducive

Average = 3.5 ± 1.1

3

Feedback on Outcomes

October 19th

- Concerns and solutions remaining from expert papers captured?

Yes = 60%

4

Feedback on Process

- Trust in Dalhousie to run a fair and objective process?
1 = No trust
5 = Total trust
Average = $3.9 \pm 1.1 \rightarrow 3.8 \pm 1.0$
- Trust in Government to respond effectively?
1 = No trust
5 = Total trust
Average = $2.9 \pm 1.0 \rightarrow 2.9 \pm 1.0$
- Willingness to continue?
1 = Not willing
5 = Completely
Average = $4.5 \pm 0.7 \rightarrow 4.6 \pm 0.8$

5

Statistical Significance

- Sept vs. Oct – none
- Attend both vs. Attended Oct – none

6

Discussion 1

- Which results demonstrate a need for action?
- What can be done to improve these results?

Feedback on:	Questions	Results
Stakeholder Consultation	Objectives met?	Completely – 15 % Partially – 54 % Somewhat - 24 % Not – 7 %
	Contribution integrated in a meaningful way?	3.4
	Conducive table dynamics?	3.5
Outcomes	Remaining concerns and solutions captured?	Yes = 60%
Process	Trust in Dalhousie?	3.8
	Trust in Government?	2.9
	Willingness to continue?	4.6

7

Recommendations

- Recommendations on how to improve the process
- Of 60 responses:
 - 42 were recommendations;
 - 6 commented on the process; and
 - 11 did not respond.
- Recommendations were summarized and organized
- (#) – indicates repeated comment

Discussion 2

- Will the recommendation be addressed?
 - If so, how?
 - If not, why not?

8

Recommendations

1. On the survey

- Increase the character limit for responses (2)
- Include the option 'not sure' in questions 2 through 5

9

Recommendations

2. On the workshop

Beforehand

- Distribute and/or post on the website reports (9), presentations (2), consultation questions

Presentations

- Improve effectiveness of presentation style (6)
 - don't read (4), slow down
- Have the author's present their work (3)
- Less time on presentations & more time on stakeholder participation (4)

10

Recommendations

2. On the workshop

Table Discussions

- Facilitate more effectively: focus discussions (4), prevent domination (3), use facilitators

Plenary Discussions

- Restrict use of and/or length (2)

Other

- Get a larger room, space out tables
- Make the session longer than a half day
- Limit new participants
- Use more informed recorders
- Capture and share information in a more public and transparent way, like Sept 10th

11

Recommendations

3. On Outcomes

Economic Paper

- Validate assumptions and ensure cost references are defensible (2)
- Discuss real time pricing, smart metering, and the need for storage and spare capacity, which will reduce cost

Focus more on:

- technical aspects
- Nova Scotian opportunities, including new technologies
- costs and benefits for each scenario
- long term implications
- solutions generation
- communicating the issue of energy cost (real, historical, future) and need to maximize RE (energy security, price stability, clean air)
- community based renewable energy

12

Recommendations

3. On Outcomes

Concerns with outcomes

- Do not start discussions from reports that may be making assumptions that are not proven (2)
- Recognize that the scope of past technical work was not complete, rather only indicative studies
- Investigate the real rather than theoretical effectiveness and drawbacks of the energy sources
- Do not accept unsubstantiated assertions
- Do not rely on unproven technology

13

Recommendations

4. On Process

Transparency

- Post draft papers along with collated comments on the website

Representation/Inclusiveness

- Include:
 - more key people from all sections of industry and community (2)
 - more than just the industry and government
 - people without vested interests in the final recommendations
 - people that will be working in the forests and building the facilities
- Balance the composition of the stakeholders

14

Recommendations

4. On Process

Flexibility/Accessibility

- Set up an online discussion
- Hold a session outside Halifax

Commitment

- Ensure the Government of Nova Scotia implement the recommendations

General

- Ensure the message is not lost in translation
- Reflect the diversity of views in the final paper even if it is at odds with the paper's recommendations
- Be less academic and more business
- Weigh stakeholder's input based on industry success and prior knowledge

15

Comments

"It looks good so far but many times the intentions [of] excellent public input processes outweigh the validity of the final results."

"[It was] really important to have a recorder at the table since the group report back can reflect the individual view's who is reporting."

"Great process. Michelle Adams and David Wheeler and definitely doing an impressive job!"

"The format of the 2nd session was much improved over the 1st. There should be some excitement building to see the final product, I know I am!"

16

Consultation Questions

- Two consultation questions were also asked
- How do you recommend the Provincial Government handles:
 - the transition to a more stable price regime?
 - public acceptance in the transition to a very different energy generation mix?
- Responses were forwarded to authors of the synthesis paper